

## THE '10' PROMISE

At Assured Automotive we are committed to delivering each and every one of our clients with our **'10' PROMISE** - an exceptional and successful customer experience at every point of contact throughout the repair process.

From the moment you leave your vehicle in our hands to when we return it back into yours, you can expect EACH Assured Automotive team member you interact with to provide a **'10/10'** customer experience in each of the following important service standards:

✓ <b>Quality Repairs (<i>Lifetime Warranty</i>)</b>	<b>10/10</b>
✓ <b>Timely Communication Updates</b>	<b>10/10</b>
✓ <b>Timely Service and Delivery of Your Vehicle</b>	<b>10/10</b>

Your feedback is most important to us, so please let us know how we're doing, the experience we are creating, and how we are measuring up on a scale of **10** in our **'10' PROMISE** during any point of service with any of our collision centre professionals.

Talk to us in person, or if you prefer, contact our Customer Experience Manager by phone 1-844-646-4296 or email [cem@assuredauto.ca](mailto:cem@assuredauto.ca)

On behalf of the entire Assured Automotive family, I want to personally thank you for trusting us with your vehicle and to assure you nothing less than a **'10'**.



Tony Canade  
President